

## Contact

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www.linkedin.com/in/

chibuzorobilom (LinkedIn)

chibuzorobilom.com (Personal)

## Top Skills

Testing

Quality Assurance

Project Management

## Languages

English (Full Professional)

## Certifications

ITIL Foundation in IT Service Management (ITIL v3)

The Digital Garage

Phone-Based Customer Service

Learning Personal Branding

Professional Networking

# Chibuzor Obilom

Software Tester - ITIL®, ISTQB®

## Summary

Pragmatic ISTQB certified Software Tester with 6 years of experience in Manual Testing, REST/SOAP API Testing, Performance and Load Testing, Device Testing, GUI Testing, UAT Testing, Testing Processes, Defect Documentation, Defect Tracking, Requirement Analysis, User Testing, Regression Testing.

Possesses a deep drive to learn, solve problems and contribute to the bottom-line of corporate entities (when opportunities arise).

Interested in Product Strategy, User Experience, User Behavior, Digital Media, Agile Methodology, Product Management, DevOps, Data and Blockchain Technology.

Proficient in the use of Microsoft Test Manager, JMeter, SOAPUI, Postman, WinSCP, Putty.

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## Experience

### Nigeria Inter-Bank Settlement Systems PLC

Software Testing and Quality Assurance

June 2017 - Present

Lagos, Nigeria

- Works with Banks and Other Financial Institutions (OFIs) in testing integrating with NIP, BVN, ICAD, CMMS and Name Enquiry Web Services
- Works with billers, merchants and aggregators in testing and integrating with e-BillsPay, CentralPay, USSD, NIBSSPay payment systems/platforms
- Carries out certification tests on PoS/MPoS devices, including Value Added Services integration with POSVAS and EPMS on the Nigeria Central Switch (NCS)
- Carries out compulsory and periodic Performance, Stress and Load testing with JMeter on Web Services
- Ensures all applications developed in-house and externally (as well as client API integrations) conform to User Requirements and internal Quality Standards

- Reviews and analyses User Requirement Documents, User Acceptance Test Plans and Scripts to meet business requirements and functional specifications as related to integrations

#### Results

- Performed so far, 150+ system testing life cycles (manual, functional tests, non-functional tests) on integrations to NIP, BVN, ICAD, e-BillsPay, CentralPay, NIBSSPay, USSD etc. and internally developed software applications.

#### Major Applications Tested:

- Address Update Web Service - Central Address System for Banks built on Blockchain Technology
- SIP Utilities - Validation of National Social Investment Programme (N-SIP) Payment Files
- NCS Portal - Terminal Management Console Update to Nigerian Central Switch (NCS) Portal
- Corporate Lounge v2 - Single Platform for Account Balance View for Banks

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##### Software Tester

December 2014 - May 2017 (2 years 6 months)

Lagos, Nigeria

- Developed test plan and test case documentation (Test Plan Documentation and Development)
- Ran test processes against applications in line with already developed test plan (Test Execution)
- Collaborated with software development team to ensure that software is built according to client's business requirements specifications and all software defects are promptly resolved (Project Monitoring)
- Provided development teams with detailed reports on quality metrics, identified defects and recommend fixes.
- Executed third-party user acceptance tests (UATs) with InterSwitch, NIBSS, Remita for payment solutions. (User Acceptance Testing)

#### Results

- Performed 83+ system testing life cycles on 52+ applications ranging from Health Management Information Systems, Pin Vending Solutions, Result Processing Systems, Online Information Systems, Membership Portals,

School Portals, Mobile Applications, Learning Content Management Systems, Learning Management Systems etc.

- In-house Digital Marketing Consultant - Digital Marketing Vendor Engagement committee

Major Applications Tested:

- GenesysPro - Customised Health Management Information System deployed in Reddington Hospital, Premier Hospital, Isalu Hospitals etc.
- Electronic Procurement Management System - better alternative to Procure to Pay (SAP) & iProcurement (Oracle) deployed in Forte Oil Plc.
- West African Examinations Council (WAEC) Electronic PIN Vending System.
- RBills - Electronic Bills Presentment and Payment Platform (EBPPP)
- Ministry of Health Online Information System (MOHOIS), Ghana.
- Nigerian Institution of Management (NIM) membership Web Portal.
- Kaduna State University (KASU) Result Verification System.

RightClick Limited

Software QA Tester

August 2012 - November 2014 (2 years 4 months)

Lagos, Nigeria

- Solely responsible for the overall quality of the company's software products and ensuring adherence to internal process and standards through testing and quality control measures.
- Learnt the basics of Software Testing, Software Development (Python), Web Development (CSS, HTML, PHP) and Project Management.
- Contributed to the development of software applications by reporting errors, testing, software defect fixing management and documentation.
- Conducted formal and informal product design reviews throughout the software development life-cycle to provide input on functional requirements, product designs, schedules and potential issues.

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## Education

Imo State University

Bachelor of Science (B.Sc.), Biochemistry · (2004 - 2008)